

Warranty Policy

EGGMall is the open market place. Each SHOP is the representative of product brand owner.

To be eligible for them claim, please ensure the follow:

- Different brands will have different warranty policy, Seller will claim back to brand owner after they inspect the products.
- Period of claim and conditions are align and within brand's claim policy.
- No misuse of the products.
- Attach invoice or delivery note of the goods to be claimed.

Please contact seller directly for warranty claim. You will be responsible for paying for your own shipping costs. Once supplier receive your item for inspection, we will keep you up-dated for the process and result after the claim is approved.

If you purchase from WhatsEGG SHOP, please provide the claims with above mentioned documents via EGGMall chat, we will advise you

the warranty claim result within 30 working days.