

Return Policy

We believe you would have satisfaction of products you purchase from the EGG Mall. However, that sometimes you may changed your mind, In that unlikely event, we invite you to review the following terms related to returning a product.

You have 7 calendar days to return an item from the date you received it. To be eligible for a return, your item must be unused and in the same condition that you received it. We, EGG Mall, on behalf of the supplier, will notice this request to product's original supplier whether the return is acceptable. If yes, please ensure following conditions :

- Your item must be in the original packaging.
- Your item is unused and in new condition.
- Your item needs to have the delivery note or receipt or invoice

Shipping fee in your order are nonrefundable and you will be responsible for paying for your own shipping costs for returning your item. If

you receive a refund, the cost of shipping will be excluded.

Once we receive your item, we will inspect before returning it to original supplier within 3 working days. Once approved, we will provide you a return approval form. Please attach this form into your return shipment.

After we received the return shipment, we will inspect and refund within 7 working days.

Please notice that some product is not-returnable by original supplier, please ensure your purchase before confirmation.